

RMA (return merchandise authorization)

To return goods to Unibright, you have to inform us first about return delivery. You can reach us under:

Telefon: +32(0)3/641.61.40

E-Mail: returns@unibright.be

To ease error tracking and shorten handling time, we ask you to fill out attached form and tell us the reason for returning goods, before you send them back.

You will then receive a retour number, which must be noted on the delivery note as well as visible on the parcel. If the retour number is missing we have to return the parcel EXW.

A return of original goods is only possible when they are completely new, originally packed and real time declared. Please be advised, that a handling fee of 20% as well as additional costs for missing packing etc. will be charged, if above points are not fulfilled.

RMA-Nr. (issued by Unibright)

Company

Tel

Street

Contact

City

E-mail

Date

1.) Invoice nr.	Invoice date	Ordernr.	Reference / description	Qty

Batch number / Product Code:

Reden retour : WD = Wrong delivery ☐
DE = Defect ☐

WO = Wrong ordered ☐
DA = Damaged ☐

Please include a detailed description of the fault and photos of the fault with your return request.

Processing by : **Credit note** / **Replacement** (cross out what doesn't fit)

TO BE COMPLETED BY UNIBRIGHT

Collection by Unibright ☐

To be returned by the customer ☐

May be destroyed ☐